

# VICTIM ASSISTANCE INFORMATION

## **Credit Bureaus:**

**Equifax:** www.equifax.com  
Report Fraud: Call (800) 525-6285  
**and** write to: PO Box 740250,  
Atlanta, GA 30374  
Order a credit report: (800) 685-1111

**Experian:** Formerly TRW  
www.experian.com  
Report Fraud: Call (888) 397-3742  
**and** write to: PO Box 1017, Allen,  
TX 75013  
Order a credit report: (888) 397-3742.

**TransUnion:** www.transunion.com  
Report Fraud: (800) 680-7289  
**and** write to: PO Box 6790, Fullerton, CA  
92834  
Order Credit Report: (800) 888-4213

Credit Fraud victims are entitled to a free copy of their credit report. By law, a credit bureau can't charge more than \$9 per credit report.

## **TIPS FOR PREVENTING ID THEFT:**

Never give out identifying information in response to unsolicited offers by phone, mail, internet, or in person unless you initiate the contact. Order & review your credit report yearly. Review financial and credit card statements monthly for unauthorized activity. Shred or tear up discarded paperwork containing personal identifiers (i.e. receipts, insurance forms, bank & credit card statements, cash advance checks) before discarding. Protect your mail by removing it from your mailbox as soon as possible. Place your mail delivery on hold at the post office while you're away on vacation. Be aware of where your personal identification is kept and who has access to it – at work and at home. Protect your wallet/purse and don't leave them unattended. Limit the number of credit cards carried, and don't carry your PIN or social security card in your wallet/purse. Treat checkbooks, ATM cards, credit cards & credit card offers as if they were cash. Cancel unneeded credit cards. Don't put your social security number, phone number or date of birth on your checks. When using the internet to make purchases, look for the "s" in the address (https) to ensure a secure site.

## **Report Fraudulent Use Of Checks:**

CheckRite/Global Payments: (800) 638-4600 x555  
Tele-Check: (800) 710-9898  
To find out if the identity thief has been passing bad checks in your name, call: SCAN (800) 262-7771

**Report Phone Fraud:**  
888-CALL-FCC (888-225-5322)  
[www.FCC.gov](http://www.FCC.gov)

**OPT OUT of Pre-Approved Credit Offers:**  
Call: (888) 5OPTOUT or (888) 567-8688.

## **ADDITIONAL USEFUL WEB SITES:**

**Michigan State Police:**  
[www.michigan.gov/msp](http://www.michigan.gov/msp)

**Federal Trade Commission (FTC):**  
[www.ftc.gov](http://www.ftc.gov)

**FTC Consumer's Page:**  
[www.consumer.gov/idtheft](http://www.consumer.gov/idtheft)

**Internet Fraud Complaint Center**  
[www.ifccfbi.gov/index.asp](http://www.ifccfbi.gov/index.asp)

**US Postal Service:**  
[www.usps.com](http://www.usps.com)

**Id Theft Resources Center:**  
[www.idtheftcenter.org](http://www.idtheftcenter.org)

**Privacy Rights Clearinghouse**  
[www.privacyrights.org](http://www.privacyrights.org)

**American Express**  
[www10.americanexpress.com](http://www10.americanexpress.com)

**Discover**  
[www.discovercard.com/discover/data](http://www.discovercard.com/discover/data)

**Mastercard**  
[www.mastercard.com/education/fraud](http://www.mastercard.com/education/fraud)

**Visa**  
[www.usa.visa.com/personal](http://www.usa.visa.com/personal)

## **Remove Your Name From Mail and Phone Lists:**

Direct Marketing Association  
Mail Preference Service, PO Box 9008, Farmingdale, NY 11735  
Telephone Preference Service, PO Box 9014 Farmingdale, NY 11735

**Federal Resources:**  
Federal Trade Commission: Call the FTC ID Theft Hotline (877) FTC-HELP (382-4357) for help with a consumer complaint.

**Social Security Administration**  
Report Fraud: (800) 269-0271 or report online at [www.ssa.gov/oig](http://www.ssa.gov/oig)  
Order Earnings and Benefits Statement: (800) 772-1213